

NON-PRORATED LIMITED WARRANTY



Lifetime Glass Breakage Warranty

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Glass Breakage

Alside, the manufacturer of the window(s) on your home, warrants that should the glass break or crack in your Alside Window System, for as long as you the Original Purchaser/Property Owner shall live and own the property at the address listed herein. Alside shall provide a new sealed glass unit at no charge except for shipping and handling charges. Installation is not covered and is the responsibility of the homeowner.

Exclusions

Coverage hereunder is limited to the Original Purchaser/Property Owner only and is not transferable to other owners. Removal of the windows from the premises invalidates the Warranty. Acts of God (floods, hail storms, earthquakes, fires and acts of civil unrest, wars, riots, etc.) are excluded from coverage. Only single family residential units are covered herein. Architectural (bent glass) garden windows, patio doors, tempered units, special shapes and beveled or grooved glass are excluded. Windows that exceed Alside's size limitations are excluded. Apartment buildings, condominiums, commercial buildings are also excluded from coverage.

The provisions of this Warranty are the full and complete warranty policy extended by Alside. THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE ONLY EXPRESS WARRANTIES EXTENDED BY ALSIDE FOR THE GLASS AND THE PROVISIONS HEREOF SHALL CONSTITUTE THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR BREACH OF THE WARRANTY. ALSIDE SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THE GLASS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Claims Procedure

Please submit your warranty claim in writing to Alside Window Systems, P.O. Box 2010, Akron, Ohio 44309, Attention: Window Warranty Services, The claim must include proof of ownership, a copy of your original contract, proof of purchase and must contain the factory order number and window order number from the window warranty label. This label is found on the underside of the window main frame just above the top sash.

Alside Window Systems reserves the right to inspect the premises if required. A reasonable time shall be allowed for such an inspection.

The replacement glass will be shipped to the nearest designated distributor. Shipping and handling charges shall be paid by the homeowner and pick-up of the unit must be arranged by the homeowner at the location.

